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RESOURCE MEMO #IN1

Date: November 1, 2002
RE: Waiver Case Managers – Questions for Candidates

Below are some questions you might want to ask any potential Case Manager:

1. What is your experience working with people with disabilities?
2. How would you ensure the implementation of my person-centered plan?
3. What connections have you established in my community? How would you assist me in building a support system in my community?
4. In what capacity do you see yourself fitting into my team of family and friends, and with each of the service providers that I have chosen?
5. What, and how often, would you routinely communicate with me and other team members? How do you approach, negotiation and conflict resolution among team members? What do you see as the role of team members (e.g. parents) and what information would you (or would you not) share with them?
6. Can I page you in the event of an emergency? What back-up plan is available to me?
7. How often would you expect to see me each month?
8. Do you know what is important to me...and how will you help me get it?
9. What do you want most to accomplish in your career?
10. What is your best strength? What is your most significant weakness?